

# First Quarter Review of Performance 2012 / 2013

**Adult Social Care Directorate** 

August 2012

## Introduction

As part of the annual performance reporting framework set out in the Finance and Contract Procedure Rules, regular reports are required to be published. The Council is committed to high standards of achievement and continuing improvement. The report reflects a developing framework to embed performance management culture throughout the organisation.

The report provides an update of the Council's financial and non-financial performance at the first quarter stage of 2012/2013, and also seeks Member approval to Supplementary Revenue and Capital Estimates and Virements. An overview and summary financial table are provided at the beginning of the report.

**Section 1** of the report provides projections of service revenue financial performance for the 2012/2013 financial year. It focuses on the key financial pressures which the Council's services are facing, areas of high financial risk to the Council, and the remedial measures identified by services to mitigate these pressures. Key issues affecting service capital schemes are also reported.

The figures included in this section reflect the original Business Plan adjusted for Supplementary Estimates and Virements, including those requested in the report. These updated budget figures will be reflected in Version 2 of the Budget Book which will be published shortly.

**Section 2** provides a summary of the key non financial performance headlines for the year to date.

Appendices are provided as follows:-

- Appendix 1 provides explanations of changes to the Revenue Budget agreed at Council in February 2012 which have been authorised or require authorisation via this quarterly report.
- Appendix 2 lists requests for Supplementary Revenue Estimates funded from additional grant.
- Appendix 3 analyses the position on Outstanding Debt.
- Appendix 4 summarises the Capital programme and its funding.
- **Appendix 5** lists capital budget adjustments to be noted.
- Appendix 6 lists requests for Supplementary Capital Estimates and Virements up to £1m.
- Appendix 7 shows the latest position on the Corporate Grants register.
- Appendix 8 details progress against Performance Indicators.

## 1. Directorate Financial Summary

### Introduction

 This section provides details of the key revenue and capital issues emerging from the first quarter review. It highlights the main budget pressures faced by the Council, and remedial actions proposed to mitigate these pressures.

#### **Adults**

2. The Adults Service has a net budget of £98.6m, (including £6.2m that has been transferred to the Council by the Department of Health linked to the Learning Disability, Valuing People Now Transfer) with **Table 3** providing a summary of the emerging pressures position of £11.4m. Remedial action of £7.3m has been identified which will reduce the net forecast position to an estimated £4.1m overspend.

Table 3 - Adults

		REVENUE										
	Revised Net Budget	Emerging Pressures	Current Forecast Variance									
			Date		Paragraph							
	£000	£000	£000	£000	Number(s)							
Adults												
Care4CE	0	383	-575	-192								
Strategic Commissioning	36,085	3,200	-450	2,750	20-23							
Business Management	3,034	170	-400	-230								
and Challenge												
Individual Commissioning	58,851	7,643	-5,575	2,068	24-28							
Cost of Investment	650	0	-300	-300								
	98,620	11,396	-7,300	4,096	29-35							

### **Key Revenue Issues**

- 3. The Adults Service continue to face extreme budget pressures in relation to care costs, this is a combination of inherent budget pressures from 2011/2012 and historic contract arrangements that the Council is party to (e.g. Learning Disability Health Contracts).
- 4. Whilst there has been some growth in the number of new customers entering services (some have been high cost placements), the service is maintaining steady customer numbers, although there is evidence that the complexity of need is resulting in continuing increases in costs for those in receipt of Council care.

### **Strategic Commissioning**

5. Health contracts providing supported living for customers with Learning Disabilities (within the Learning Disability pooled budget) are presenting a pressure of £2.2m. The providers supporting the

- delivery of the health contracts are expected to review staff terms and conditions, however, apart from one provider, limited progress has been made and there has been no reduction in the rates that the Council pays.
- The Secure Commissioning contract with Cheshire and Wirral Partnership within the Learning Disability Pooled budget has a budget pressure of £0.2m. Commissioners are aiming to work with Cheshire and Wirral Partnership to understand and reduce this overspend.
- 7. The Service had £0.8m of unallocated savings target remaining from earlier years to achieve, £0.2m is expected to be delivered in 2012/2013 through remedial action. The full year effect of this target will be achieved in 2013/2014 through a review of existing contracts that cannot be adjusted in 2012/2013 as they are already fully committed.
- 8. An independent review of the fee rates paid to nursing and residential care providers and the associated contractual framework has been commissioned as part of the Local Government Association and Association of Directors of Social Services national Efficiency Programme. The commission has been awarded to the consultants Red Quadrant who are progressing with the review aiming to deliver the outcomes in September / October 2012. The Council has not increased fees to providers since April 2010 and the current forecast variance assumes no change to the existing rates paid to providers. Another element of the review being undertaken by Red Quadrant is to assess the actions and measures being considered across the service against best practice elsewhere, aiming to identify any potential areas for further exploration by the Council. This element of the report is anticipated to be completed over the coming few weeks, with a report being available in early September.

### **Individual Commissioning**

- 9. The permanent care cost pressures of £5.5m identified in 2011/2012 which were alleviated by the application of temporary funding continue to present an ongoing pressure in 2012/2013. This is before any new 2012/2013 growth pressures have been factored in. The service is seeking to contain the forecast overspend by using proactive measures to manage demand for care and analysing the costs associated with increasingly complex care packages.
- 10. Pressures are also arising as a result of people choosing to self fund in residential & nursing settings and then running out of money which results in costs falling to the Council. Initial research indicates this increases overall costs as self funders tend to opt for higher levels of care, and at an earlier stage, than the Council would recommend, given the range of pre-admission options available. However, the service continues to work to minimise the impact of returning self funders, successfully managing to retain costs within the contractual rates offered by the Council.
- 11. The delivery of the transport savings in relation to decommissioning the transport fleet are no longer expected to be achieved in 2012/2013 due to a withdrawal from the market of a key provider who would have offered alternative support to users. This is creating an initial pressure of £0.5m, which is currently being reviewed to see what potential mitigation is possible.
- 12. Whilst all policy saving targets have been allocated, the full year effect of some of these initiatives will not be delivered until 2013/2014 (i.e. due to contractual agreements, need for building alterations etc).
- 13. In 2011/2012 the service held a number of staff vacancies and key management positions were not factored into the service structure. The staffing structure has been reviewed in 2012/2013 and the base staff budget has been increased to not only reflect the base

- position required to fund the overall structure but also to reflect the managerial input required to reduce the likelihood of judicial review (the Council were subject to a number of challenges in 2011/2012) and to increase the number of front line workers.
- 14. The overall and continuing gross pressure being experienced across the Adults Service is not financially sustainable for the Council. Numbers of service users have remained broadly constant for a number of months; the challenge is therefore to maintain this position whilst better controlling the costs, be that through better management of the impact of increasing complexity, or through rationalising the contractual and commissioned arrangements. Recognising this, the Service have commissioned via the consultants Red Quadrant, an external review of the policy options that the service are working towards identifying whether they are achievable and also to advise of other potential areas to review.
- 15. The aim of the review activity is to focus on quick wins in the short term, whilst developing options for the medium and long term. This may involve focussing on particular areas to solve specific issues such as the absence of a framework contract with established rates. Alongside this, an independent review of the current care cost structure is being carried out to ascertain whether the current care prices paid to providers are reasonable.
- 16. In addition, Red Quadrant are helping to facilitate participation in a number of multi council working groups who are sharing initiatives and data. Through this joint working, the Council is benchmarking itself alongside other councils helping to identify those areas where best practice can be adopted.
- 17. The remedial action for the Service is primarily focused on continuing to control the flow of new care clients whilst maintaining and delivering statutory services; reviewing commissioned

- contracts with providers; and completing existing customer reviews to ensure that they are meeting outcomes.
- 18. The Council has sought to maximise the use of Care4CE during the year and has made significant progress in increasing the occupancy and usage of the facilities provided. The remedial action plan assumes that this action will be continued and increased resulting in an overall underspend being anticipated across Care4CE.
- 19. In the longer term, a fundamental review of key contracts (learning disability; mental health; and personal support contracts) is expected to ensure that the service have negotiated the best possible value for the Council.
- 20. A remedial action plan has been agreed and risk assessed with the Adults Heads of Service and the £7.3m of remedial action savings are expected to be delivered. The aim is to continue to monitor the delivery of the action plan throughout the remainder of the financial year, reporting on progress at regular intervals and where possible identifying where either additional mitigation might be possible, reducing the risk and deliverability of those actions that have been assessed as higher risk and reporting where delivery might not be possible.

### Capital

- 21. The main capital developments within Adults include a replacement ICT system for the Children, Families and Adults service and the buildings investment budget.
- 22. The service has received a capital allocation of £764,385 from the Department of Health for Personal Social Services and this will be used as additional funding for the ICT system replacement.
- 23. The main procurement and implementation activity for the system replacement is planned to take place in 2013/2014.

24. An allocation of £456,000 has been made from the ICT budget provision to fund Careworks which provides a solution to capture and manage forms, i.e., assessment, care and support plans within a multiple agency working environment. Details of the virement request are provided in **Appendix 6**.

# 2. Performance Report - Strategic Director Places & Organisational Capacity

### 2012/2013 Quarter One Performance

- 25. This section provides a high level summary of the key performance headlines for the first three months of 2012/2013.
- 26. For external reporting purposes at the end of quarter one, the Council continues to report on a basket of measures retained within service plans from the former National Indicator Set, and the former Best Value Performance Indicator Set. In total 23 measures will be externally reported on a quarterly basis during 2012/2013, with additional measures being reported at year-end.

### Performance Measure Tolerances (Red/Amber/Green ratings)

27. The Council's electronic monitoring and performance system (CorVu) is pre-populated with a five percent tolerance against the targets set by service areas, meaning that the system assigns a 'red' assessment to performance data 5% (or more) short of the target, an 'amber' assessment to data within 5% of the target, and a 'green' assessment to data performing on or above target. Where strong cases are made for the revision of tolerances (e.g. where a 5% tolerance is not appropriate due to a measure's data return format), tolerances will be revised to support individual targets. In all other circumstances, the 5% tolerance will remain in place for performance measure reporting in 2012/2013.

# Revision to Reporting Frequency of Household/Municipal Waste Figures

### 28. The following indicators:

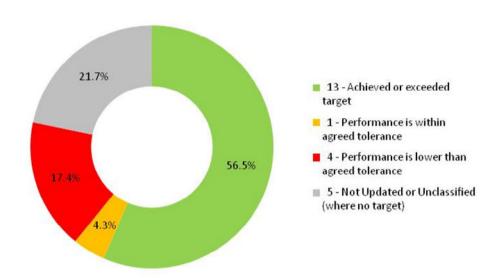
- NI 191 (Residual household waste per head)
- NI 192 (Household waste recycled and composted)
- NI 193 (Municipal waste land filled)

are annual indicators calculated by central government on the basis of data submitted to the Council by DEFRA. Due to the highly seasonal and weather dependent nature of these figures, which results in the greatest variation falling in the last two winter quarters, these indicators will be reported annually going forward.

### 2012/2013 Quarter One Performance Against Target

29. Performance assessments (red; amber; green) were made based on performance against target.

## 2012/2013 Q1 Actual vs Target



- 30. **56.5**% of measures are on target or exceeding their target at 2012/2013 First Quarter.
- 31. However **17.4%** did not achieve their quarterly target:

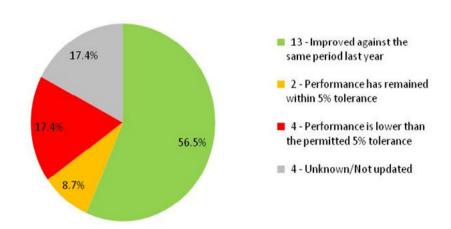
<b>Directorate</b> Children, Families & Adults	<b>Reference</b> NI 59	<b>Definition</b> Initial assessments for children's social care carried out within 7 working days of referral
	NI 60	Core assessments for children's social care that were carried out within 35 working days of their commencement
Places & Organisational Capacity	NI 155	Number of affordable homes delivered
Human Resources	BV 12	Working days lost due to sickness absence

(See Appendix 10 for further details)

### **Year On Year Direction Of Travel**

32. Performance assessments (red; amber; green) have been made based on current performance compared to Q1 2011/2012.

June 2011 vs June 2012



33. The 4 (17.4%) measures which failed to achieve the same level of performance when compared to the same period last year were:

Directorate Children, Families & Adults	<b>Reference</b> NI 59	<b>Definition</b> Initial assessments for children's social care carried out within 7 working days of referral
	NI 60	Core assessments for children's social care that were carried out within 35 working days of their commencement
	NI 125	Achieving independence for older people through rehabilitation/intermediate care
Human Resources	BV 12	Working days lost due to sickness absence

(See Appendix 10 for further details)



# Appendices to First Quarter Review of Performance 2012 / 2013

August 2012

# **Appendix 1** – Changes from Original Budget 2012/2013

Children & Families

Directorate
Safeguarding & Specialist Support
Early Intervention & Prevention
Strategy, Planning & Performance
Cost of Investment

### Adults

Care4CE
Strategic Commissioning
Business Management and Challenge
Individual Commissioning
Cost of Investment

**CHILDREN, FAMILIES & ADULTS** 

Original Net Budget £000	Additional Grant Funding £000	Allocations from Reserves £000	Restructuring & Realignments	Other Virements £000	Revised Net Budget £000
3,346 26,872 10,632 16,936 650	622	45	-2,584 -260 607 2,237	-77 -34	762 26,535 11,906 19,139 650
58,436	622	45	0	-111	58,992
-1,144 30778 2863 58,889 650	293		1,144 -1144	6158 171 -38	0 36,085 3,034 58,851 650
92,036	293	0	0	6,291	98,620
150,472	915	45	0	6,180	157,612

# **Appendix 2** – Matters for Decision – Supplementary Revenue Estimates Funded from Additional 2012/2013 Grants

	Awarding			
Service	Body	Grant	£000	Details of Service Bid
Children & Families	CLG	Troubled Families Initiative	522	General purpose - no direct conditions on grant usage. Further grant receivable on payments by results basis (potentially £130k). The Troubled Families Financial Framework is a results-based funding scheme which
Children & Families	CLG	Troubled Families Initiative - Co-ordinator	100	allows local authorities to receive additional funding to deal with troubled families and meet the cost of the extra interventions that can help turn around these families' lives. The funding will be paid primarily on a payment-by-results basis, with 80% being received up front as an attachment fee, £521.6k in 2012/2013, and the remainder paid once the desired outcomes for these families are achieved, which is anticipated to be 12 months after the intervention starts. In addition £100k has been allocated to fund the Troubled Families Coordinator.
Adults	DoH	Learning Disability and Health Reform	293	General purpose - no direct conditions on grant usage.  This funding is as a result of the increased allocation on the 2011/12 level of grant . This will be used to offset against the Learning Disability Pooled budget overspend due to inherent budget pressures in this area. The additional funding includes £19k for Local Authorities to take over the responsibility of signposting members of the community to information about social and health services through local healthwatch schemes with effect from October 2012. This is a transfer of responsibility from the NHS to Local Authorities. This funding is to help with the start up costs of setting up of local healthwatch schemes. Healthwatch will be independent consumer champions for the public, to promote better outcomes in health and social care.
				Note - £6.128m previously included within the Adults budget as invoiced income from PCT is now being received directly as part of the Learning Disability & Health Reform grant as reflected in Appendix 8.

## **Appendix 3 – Debt Management**

In addition to the collection of Council Tax and National Non-Domestic Rates the Council also issues invoices to organisations or individuals for certain key services. Performance related to Council Tax and Non-Domestic Rates is contained in **Section 2** of this report.

Total Invoiced Debt at the end of June 2012 was £5.9m. After allowing for £1.4m of debt still within the payment terms, outstanding debt stood at £4.5m. This is £1.7m lower than at 31st March mainly due to settlement of significant "year-end invoices" raised in Adults Services.

The total amount of service debt over 6 months old is £2.8m which is £0.2m higher than the level of older debt reported at the final outturn as at 31 March 2012.

Services have created debt provisions of £2.5m to cover this debt in the event that it needs to be written off.

The Council uses a combination of methods to ensure prompt payment of invoices. Recovery action against unpaid invoices may result in the use of debt collectors, court action or the securing of debts against property.

An analysis of the invoiced debt provision by directorate is provided in the table:

	Outstanding	Over 6	Debt
	Debt	months old	Provision
	£000	£000	£000
Children & Families	403	338	225
Children & Families	376	312	197
Schools	28	26	28
Adults	2,302	1,713	1,606
	,	, -	,
Total Children, Families & Adults	2,705	2,051	1,831
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Waste, Recycling & Streetscape	477	198	143
Highways & Transport	417	250	176
Community	172	93	93
Development	742	248	214
Performance, Customer Service &	7	3	3
Capacity			
Total Places & Org Capacity	1,815	792	629
Finance & Business Services	15	5	4
HR & OD	2	1	0
Borough Solicitor	5	1	0
_			
Total Corporate Services	22	7	4
-			
TOTAL	4,542	2,850	2,464

# **Appendix 4** – Summary Capital Programme and Funding

	Original In-Year Budget	SCE's/ Virements Qtr 1	Revised In-Year Budget	Reprofiled to Future Years		Forecast Budgets			
Department	2012/13 £'000	2012/13 £'000	2012/13 £'000	2012/13 £'000	2012/13 £'000	2013/14 £'000	2014/15 ξ'000	Post 2014/15 £'000	
Adults									
New Starts	4,481	456	4,937	-2,882			520	0	
Ongoing schemes	20	0	20	0	_0			J	
	4,501	456	4,957	-2,882	2,075	2,673	520	0	
Children & Families									
New Starts	6,289	4,014	10,303	-4,690	5,613	7,445	0	0	
Ongoing schemes	21,065	-3,988	17,077	-4,680	12,397	5,732	0	0	
	27,354	26	27,380	-9,370	18,010	13,177	0	0	
Places & Organisational Capacity									
New Starts	24,634	3,534	28,168	-2,022	26,145	11,605	10,735	1,352	
Ongoing schemes	33,093	-1,612	31,481	-7,441	24,040	14,541	3,589	0	
	57,727	1,922	59,649	-9,464	50,186	26,146	14,324	1,352	
Finance, Legal & Business Services									
New Starts	7,915	2,375	10,290	О О	10,290	12,852	9,345	6,624	
Ongoing schemes	3,468	-2,375	,	l o	· ·	,		,	
- 3 - 3	11,383	0	11,383	0	,		9,345	6,624	
Total New Starts	43,319	10,379	53,698	-9,594	44,103	34,575	20,600	7,976	
Total Ongoing schemes	57,646	-7,975	49,671	-12,121	37,550	,	1 '	l .	
Total Capital Expenditure	100,964	2,404	103,368	-21,715	81,653	55,678	24,189	7,976	

	Forecast Expenditure							
Funding Source	2012/13	2013/14	2014/15	2015/16				
	£'000	£'000	£'000	£'000				
Grants	38,492	11,236	2,546	0				
External Contributions	1,620	523	10	0				
Linked/Earmarked Capital Receipts	676	676	676	1,352				
Supported Borrowing	2,128	1,133	0	0				
Non-supported Borrowing	21,030	33,853	11,294	0				
Revenue Contributions	498	450	0	0				
Capital Reserve	17,208	7,807	9,663	6,624				
Total	81,653	55,678	24,189	7,976				

NOTE: The figures in this table are subject to the comprehensive review of the Capital Programme to be undertaken prior to the Mid Year Review, and may therefore be subject to significant change.

# **Appendix 5** – Requests for Budget Adjustments within Programme to Consolidate Funding

Cabinet is asked to note the following Budget adjustments.

These Budget adjustments are wholly within the same Project/Programme/Block allocation category but across Starts Years and are required to consolidate Programme / Block budgets.

					Virement	FROM
	Starts	Amount	SCE/		Starts	Amount
Capital Scheme	Year	Requested	Virement/	Funding of SCE/Virement	Year	Requested
		£	Reduction			£
Children, Families & Adults						
Devolved Formula Capital - In Advance	2009/10	109,000	Virement	Devolved Formula Cap 2008/09 East	2008/09	109,000
DFC Grant	2012/13	4,014,000	Virement	Devolved Formula Capital 2007/08 - 2011/12	2009/10	4,014,000
Places & Organisational Capacity						
Community Services						
Other Car Parking Improvements	2012/13	329,649	Virement	Car Park Improvements - 2010/11 - 2011/12	2011-12	329,649
				·		
Development						
Minor Works 2012/13	2012/13	210,323	Virement	MINOR WORKS 2011/12	2011/12	210,323
Farms Strategy	2012/13	1,245,431	Virement	Farms Estates Reorganisation & Reinvestment	2009/10	1,245,431
Asset Management Service Block 12/13	2012/13	1,035,636	Virement	Asset Management Service Block 2011/12	2011/12	1,035,636
Total SCE's, Virements and Budget Reductions		6,944,039				6,944,039

# Appendix 6 – Request for Supplementary Capital Estimates (SCEs) and Virements up to and including £1,000,000

Virement FROM

Cabinet are asked to approve SCE and Virements up to and including £1,000,000.

					virement F	ROW
	Starts	Amount	SCE/		Starts	Amount
Capital Scheme	Year	Requested	Virement/	Funding of SCE/Virement	Year	Requested
		£	Reduction			£
SUPPLEMENTARY CAPITAL ESTIMATES						
Children, Families & Adults						
Havannah Primary School	2011/12	25,744	SCE	Havannah Primary School - From School Funds		25,744
Combined ICT Project	2012/13	764,385		Personal Social Services Grant		764,385
Places & Organisational Capacity						
Highways & Transport						
S278 - Chapel Street, Seddon	2010/11	400	SCE	Fully funded by Developer Contributions	2010/11	400
S278 - Park House Farm	2007/08	2,000	SCE	Fully funded by Developer Contributions	2007/08	2,000
S278 - Former Oakland School, Wilmslow	2012/13	3,000	SCE	Fully funded by Developer Contributions	2012/13	3,000
S106 - Jackson Ave, Nantwich	2012/13	5,000	SCE	Fully funded by S106 Developer Contributions	2012/13	5,000
S278 - Portland Drive, Gladedale	2011/12	9,000	SCE	Fully funded by Developer Contributions	2011/12	9,000
S106 - UTC Macclesfield	2012/13	10,729	SCE	Fully funded by S106 Developer Contributions	2012/13	10,729
S106 - Statham Street, Macclesfield	2012/13	11,829	SCE	Fully funded by S106 Developer Contributions	2012/13	11,829
S106 - Victoria Rd, Macclesfield	2012/13	23,000	SCE	Fully funded by S106 Developer Contributions	2012/13	23,000
S106 - Broken Cross, Macclesfield	2012/13	50,000	SCE	Fully funded by S106 Developer Contributions	2012/13	50,000
Community Services						
CCTV Rationalisation	2010/11	5,000	SCE	Funded by Prudential Borrowing - Offset against previous scheme		5,000
		,		underspend returned to balances via 11-12 Outturn report		,
Development						
				Small overspend on the Tatton Office Accommodation Capital		
Tatton Park - Office Accomodation Ph 2	2010/11	715	SCE	scheme - To be fully funded by a contribution from the Tatton		715
				Revenue Budget		
Town Regeneration & Development	2012/13	35,000	SCE	Fully funded by S106 contribution - Provided by Magus for		35,000
	20.2.10	33,300	332	Macclesfield Town Centre works		33,000
Total SCE's Requested		945,802				945,802

CAPITAL BUDGET VIREMENTS						
Children, Families & Adults Oakefield Primary School - Basic Needs 2011/12 CareWorks System	2011/12 2012/13	70,000 456,390	Virement Virement	Beechwood Primary School - Basic Needs 11-12 Combined ICT Project	2011/12 2012/13	70,000 456,390
Places & Organisational Capacity						
Development						
Tatton Park - Conservatory	2009/10	4,616	Virement	AMS Block 12-13	2012/13	4,616
Asset Management Service Block 2012/13	2012/13	1,000,000	Virement	Church Lawton - Specialist Provision	2011/12	1,000,000
Asset Management Service Block 2012/13	2012/13	343,000	Virement	Capital Maintenance Grant	2012/13	343,000
Corporate Services						
ICT						
Core System Stability	2012/13	63,991	Virement	Government Connect	2009/10	63,991
Core System Stability	2012/13	44,176	Virement	Data Centre Macclesfield	2009/10	44,176
Core System Stability	2012/13	191,059	Virement	Essential Replacement 10-11	2010/11	191,059
Core System Stability	2012/13	412,429	Virement	IPT Harmonisation	2010/11	412,429
Core System Stability	2012/13	274,058	Virement	WAN Hardware	2011/12	274,058
Core System Stability	2012/13	134,881	Virement	ICT Security 11/12	2011/12	134,881
Superfast Broadband 12/13	2012/13	418,324	Virement	ICT Rural Broadband Project	2011/12	418,324
Local Independent Workforce	2012/13	435,857	Virement	Information Management	2008/09	435,857
Local Independent Workforce	2012/13	669,831	Virement	Flexible & Mobile Working	2009/10	669,831
Total Virements Requested		4,518,612				4,518,612
Total SCE's, Virements and Budget Reductions		5,464,414				5,464,414

# **Appendix 7 – Corporate Grants Register as at 30<sup>th</sup> June 2012**

		Original Budget 2012/13	Budget 2012/13	Variance 2012/13			Budget 2012/13	Revised Budget 2012/13	Variance 2012/13
	Note	£000	£000	£000		Note	£000	£000	£000
Formula Grant				_	Non Ringfenced Grants - held corporately				
Revenue Support Grant		1,287	1,287	0	Local Service Support Grant -				_
National Non Domestic Rates		66,390	66,390	0	Preventing Homelessness Grant		253	253	0
Total Formula Grant		67,677	67,677	0	Lead Local Flood Authorities		176	176	0
					Community Safety Fund		148	148	0
Specific Grants					Extended Rights to Free Transport (C&F)		385	385	0
Ringfenced Grants					LSS Total		963	963	0
Dedicated Schools Grant	1	193,822	195,650	-1,828	Mortgage Rescue / preventing Repossessions		0	107	-107 SRE bid
Pupil Premium Grant	1	2,696	3,944	-1,248	Community Transport Grant		0	139	-139 SRE bid
Sixth Forms Grant (EFA)	1	8,898	9,221	-323	Local Sustainable Transport Fund		0	578	-578 SRE approved
Golden Hello		0	40	-40	New Homes Bonus 2011/12		870	870	0
16-19 Bursary		0	83	-83	New Homes Bonus 2012/13		1,844	1,844	0
Total Ringfenced Grants		205,416	208,938	-3,522	New Homes Bonus 2013/14				0
					Affordable Homes - starts 2012/13		85	85	0
Non Ringfenced Grants - held within servic	е				Council Tax Freeze Grant 12/13		4,505	4,505	0
Council Tax Benefit Subsidy	2	20,408	20,408	0	Council Tax - New Burdens		0	84	-84 SRE bid
Housing Benefit Subsidy	2	75,128	75,128	0	Community Rights to Challenge New Burdens grant		0	9	-9
Total Benefit Subsidies		95,536	95,536	0	LACSEG refund from 2011/12 formula grant		0	503	-503
					Children's Workforce in Schools Modernisation Grant		79	0	79
Non Ringfenced Grants - held corporately					Learner Support Funds		37	0	37
Early Intervention Grant		12,908	12,908	0	16+ Transport Partnership grant		68	0	68
Learning Disabilities & Health Reform - PCT transfer	3	0	6,128	-6,128	Further Education Funding (16-18 Funding)		9	0	9
Learning Disabilities & Health Reform		4,124	4,417	-293 SRE bid	Grants Claimed Retrospectively -				
Adult Skills & Adult Safeguarding Learning		675	675	0	Milk Subsidy		28	28	0
Skills Funding Agency		216	216	0	Asylum Seeker		86	0	86
YOS grant		411	418	-7	Workstep		166	0	166
NHS Funding	_	3,756	3,756	0	Migration Impact Fund (Communities of Interest)		102	0	102
Troubled Families		. 0	522	-522 SRE bid	,		33.545	41.653	-8,107
Troubled Families - Co-ordinator		0	100	-100 SRE bid			,- •	,	-,
Music Grant		0	143	-143			334,497	346,127	-11,630
Housing Benefit & Council Tax Admin.		2,094	2,094	0	Total Specific Grants			,	,
NNDR Administration Grant		519	562	-43			402,174	413,804	-11,630
					Total Government Grant Funding			.,	,

#### Notes

- 1 The revised budgets for Dedicated Schools Grant, Pupil Premium Grant and Sixth Form Grant (from the Education Funding Agency) figures are based on confirmed allocations, reflecting updated pupil numbers.
- 2 The budgets for Council Tax Benefit and Housing Benefit Subsidy grants are held within the service.
- 3 £6.128m reflects virements arising from change in treatment of funding from PCT contribution to grant
- 4 Spending against NHS Funding grant is to be negotiated with NHS

# **Appendix 8 – Performance Report**

# Corporate Scorecard Report for 2012/2013 Quarterly Reporting (Organisation Summary June 2012)

Objective	Measure		Frequency	Polarity	Result	Latest Data		Operational Comments
	Ref	Description			2011/12	Target	Result	
Performan	ice Measur	es 2012/13						
	NI 125	Achieving independence for older people through rehabilitation/ intermediate care	Monthly	High	74.40%	74.40%	78.20%	The new Service Manager for Intermediate Care is currently looking at new and better collection methods to increase response rates.
	NI 130	Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	Monthly	High	45.50%	39.20%	39.20%	Initiatives are to be undertaken on this measure to address performance issues. The Team Support Service will work with social work teams to help them drive up performance on this measure and will include coaching sessions with the teams. A similar exercise was undertaken with another measure last year which resulted in
	NI 131	Delayed transfers of care from hospitals	Monthly	None	8.70 number	Not Set	9.90 number	Of the main combined NHS/Social Care figure, only 0.1 is attributable to social care.
	NI 132	Timeliness of social care assessment	Monthly	High	92.80%	94.00%	94.00%	This measure continues to perform well.  New reporting at team level has been produced so that team managers can now see more detailed breakdowns of

# Corporate Scorecard Report for 2012/2013 Quarterly Reporting (Organisation Summary June 2012)

Objective	Measure		Frequency	Polarity	Result	Latest Data		Operational Comments
	Ref	Description			2011/12	Target	Result	
Performa	nce Measur	res 2012/13						
	NI 133	Timeliness of social care packages	Monthly	High	93.80%	93.00%	94.40%	Performance remains consistent on this measure. However, there are some missing reviews from the figures, when these are addressed this performance should increase further. A review of this measure is currently being considered: this measure is based on the old national indicator which was created prior to developments around personalisation and programmes such as reablement.
	NI 135	Carers receiving needs assessment or review and a specific carers service, or advice and information	Monthly	High	35.45%	17.90%	17.85%	Performance on this measure has improved on the same point last year (17.9% against 8.45%). There was a significant improvement in 2011/12 but we are still looking at ways to help more carers in 2012/13. For example we are currently exploring ways of improving and increasing the numbers of carers assessments with an organisation that works with carers on behalf of Community Mental Health Teams.
	NI 141	Percentage of vulnerable people achieving independent living	Quarterly	High	73.45%	65.00%	Not Updated	First quarter figures are currently unavailable as not enough data has been uploaded to the system to get an accurate result.

# Corporate Scorecard Report for 2012/2013 Quarterly Reporting (Organisation Summary June 2012)

Objective	Measure		Frequency	Polarity	Result	Latest Data		Operational Comments
	Ref	Description			2011/12	Target	Result	
Performa	nce Measui	res 2012/13						
	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Quarterly	High	98.43%	98.70%	Not Updated	First quarter figures are currently unavailable as not enough data has been uploaded to the system to get an accurate result.
	NI 145	Adults with learning disabilities in settled accommodation	Monthly	High	52.90%	20.00%	20.00%	Performance on this measure has improved on the same point last year (20.0% against 14.1%). Although there was significant improvement on this measure in 2011/12, a stretching end year target of 70% has been set. The Team Support Service are currently looking at where there are opportunities to improve performance through better practice or data recording.
	NI 146	Adults with learning disabilities in employment	Monthly	High	7.00%	2.53%	2.53%	Performance on this measure has improved on the same point last year (2.53% against 1.5%). Work is ongoing to help support learning disabled people into work opportunities: for example, we are encouraging Work Placement Officers to further consider the use of assistive technology when arranging in-work support for customers.